



## Flexible, effective business telecoms solutions that save you money

VoIP is no longer a new technology. It's not difficult, but the benefits are huge. All you need are IP phones and an Internet connection. We do the rest. We use the highest quality connections to give you the best service. You will feel like your customer is next door to you. It's that good.


### How SureVoIP saves you money

- ➔ Keep your existing phone number, don't lose advertised numbers
- ➔ Excellent Disaster Recovery features
- ➔ Calls between branches are free even where branch offices are in different countries
- ➔ Makes your business and customers life simpler by saving you money, offering you new features, allowing you to connect remote users and prepare for growth
- ➔ Your existing equipment investment is retained and SureVoIP can be rolled out where appropriate

### Benefits

- ✓ You can be anywhere to receive calls
- ✓ Sign up, make and receive calls the same day
- ✓ No fixed costs for lines you're not using - dynamic call capacity
- ✓ Fully managed hosted systems available
- ✓ Free calls between other SureVoIP customers anywhere in the world 24/7
- ✓ Competitive call rates to landlines and international destinations
- ✓ Real time billing allows you to check your bill instantly
- ✓ Per second billing. Why pay for the whole minute?
- ✓ Ofcom regulated with 999 access
- ✓ Members of ITSPA - The Internet Telephony Services Providers' Association





**SureVoIP SIP Trunk**  
Extremely reliable VoIP outbound SIP trunk

Dynamic call capacity for growing businesses  
No per channel or per line costs  
Per second billing with web access to call list

from **£0**



**SureVoIP Hosted**  
Fully managed hosted business phone system

Fully managed service with Call recording  
Voicemail to email and Fax to email  
Free telephone numbers included

from **£10**



**SureVoIP Numbers**  
UK, International and Gold inbound numbers

UK 01, 02, 03 and 08 numbers  
International numbers  
Memorable/Gold/Vanity numbers

from **£4**

"As a 100% remote working business with high international call volumes, Emerge could not survive without a top-drawer phone system. SureVoIP's excellent call quality, functionality, tariffs and customer service made our choice of telecoms partner a simple one. None of the other trial competitors came close."

EMERGE BUSINESS DEVELOPMENT LTD.

"For Ahlulbayt TV (Sky 842), SureVoIP was our first choice, and I'm glad to say we have never looked back. Excellent customer service coupled with great prices. Thanks for the service, and long may it continue."

AHLULBAYT TV

"Bureau Plus works with SureVoIP to give us the flexibility we need to help manage our virtual office and virtual telephone accounts. VoIP technology is ideal for the small or startup client base we target and add this technology to the service you get from SureVoIP gives us total piece of mind that we can continue to grow and develop our platform and more especially grow our business."

BUREAUPLUS

## Products & Services

SureVoIP Single User  
 SureVoIP Hosted  
 SureVoIP Conferencing  
 SureVoIP Call Forwarding  
 SureVoIP Fax to Email  
 SureVoIP SIP Trunk  
 Number Porting  
 UK Telephone Numbers  
 Int. Telephone Numbers  
 HD Voice  
 Carrier Pre-selection (CPS)

	SureVoIP Single User	SureVoIP Hosted	SureVoIP Conferencing	SureVoIP Call Forwarding	SureVoIP Fax to Email	SureVoIP SIP Trunk	Number Porting	UK Telephone Numbers	Int. Telephone Numbers	HD Voice	Carrier Pre-selection (CPS)
<b>Monthly</b>	£5.00	from £10.00 per user, min 2 users	£0.00	£4.00	£4.00	£0.00	N/A	from £4.00	from £10.00	£0.00	£0.00
<b>Setup</b>	£25.00	£35.00	£25.00	FREE	£5.00	£25.00	from £10.00	FREE	£25.00	FREE	FREE
<b>Included phone number</b>	1 x UK or 1 x Int	from 1 x UK, 1 X Fax to email or 1 x Int	N/A	1 x UK or 1 x Int	1 x UK	N/A	N/A	N/A	N/A	N/A	N/A
<b>Concurrent calls* per number</b>	from 10	from 10	from 10	from 10	from 10	from 10	N/A	from 10	from 1	N/A	N/A
<b>International extensions</b>	1	from 2	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>999 Emergency Services Access</b>	✓	✓	N/A	N/A	N/A	✓	N/A	SIP Trunk needed	SIP Trunk needed	N/A	N/A
<b>Minimum contract length</b>	3 months	3 months	3 months	3 months	3 months	3 months	3 months	3 months	3 months	3 months	3 months
<b>Voicemail and email notifications</b>	✓	✓	X	✓	N/A	X	N/A	✓	✓	N/A	N/A
<b>Call forwarding</b>	✓	✓	X	✓	X	N/A	N/A	✓	✓	N/A	N/A
<b>Online call logs and invoicing</b>	✓	✓	N/A	✓	N/A	✓	N/A	✓	✓	N/A	
<b>Customer caller ID (CLI)</b>	✓	✓	✓	✓	N/A	✓	N/A	N/A	N/A	N/A	N/A
<b>Time of day routing</b>	X	✓	N/A	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>Conferencing</b>	X	✓	✓	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>HD Voice</b>	X	✓	N/A	X	N/A	✓	N/A	On hosted	On hosted	On hosted	N/A
<b>IVR Auto-attendant</b>	X	✓	N/A	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>Music on hold</b>	✓	✓	N/A	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>Hunt call groups</b>	X	✓	N/A	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>Call recording</b>	X	✓	N/A	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>Eavesdrop</b>	X	✓	N/A	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>Realtime view of calls</b>	X	✓	N/A	X	N/A	N/A	N/A	On hosted	On hosted	On hosted	N/A
<b>Supported protocol</b>	SIP	SIP	SIP	SIP	N/A	SIP	N/A	SIP	SIP	SIP	N/A
<b>Codecs supported</b>	G729a passthrough, G711a, G711u, G722										

\*dependent on Internet connection | All prices exclude VAT