



Suretec Systems Ltd. t/a SureVoIP
The James Gregory Centre
Campus 2, Balgownie Road,
Aberdeen.
AB22 8GU
Tel: +44 (0)1224 279484

CLI (Caller Line Identity) Agreement

SureVoIP allows you to pass an originating line identity which will be passed out onto the UK and international PSTN telephone networks. This feature will be enabled on your account after you have signed and returned this document to agree with the following:

1. You will only pass CLI to us that is known to be true by you and allocated to the subscriber making the call. This can be achieved by three means:
 - a. The CLI value is assigned by your equipment to the call and overrides any number sent by the user. The value assigned is a telephone number that has been issued by us to you, or you have written proof from the network operator for that number range concerned that it has been allocated to the user or you.
 - b. The CLI value has been obtained directly from a recognised PSTN network operator via a TDM connection using ISDN / SS7 signalling.
 - c. The CLI value has been passed to you by us.
2. You will not pass CLI that you have obtained from other VoIP operators or CLI that the user could control themselves, or that has come from any other 'untrusted' source.
3. You accept that any CLI passed outside the UK will be on a 'best efforts' basis only and may not be passed to an overseas subscriber
4. You agree that the provision of this CLI presentation feature is on the basis of 'goodwill' by us and does not form a contractual part of our standard service
5. You accept that in the event of any complaint received by us caused by any incorrect, false or otherwise confusing presentation of CLI data by you to us, we will have the right to withdraw this option without notice, suspend any other services and retain any cleared funds you currently have with us. Further legal action may also be taken if necessary.

COMPANY:
PRINT NAME:
SIGN:
POSITION:
DATE:

COMPANY NUMBER:
SureVoIP ID:
CLI Number: